Al-Anon Service Center of Northern Virginia
900 South Washington Street, Suite G-16
Falls Church, Virginia 22046

July 21, 2017

Dear District and Group Representatives (DRs and GRs),

Thank you for your districts' and groups' responses to our request for your feedback on the value of the Northern Virginia Service Center (NVSC) as well as your members' willingness to provide much needed volunteer time. As we all know, service to Al-Anon is a necessary element of personal recovery in Al-Anon.

Thanks to our outreach and to our collective Higher Power, Beth T. has filled the Alternate Treasurer position and Bill W. has filled the Public Outreach Coordinator position. In addition, five new members have stepped up to be daytime volunteers. However, we are still in need of a Secretary, Alternate Secretary and Co-Chair, and we still need about 10 more daytime and evening on-site and at-home volunteers to answer phone calls.

As a result of your suggestions to improve our telephone system, we have done so. We can now answer calls 24 hours a day and access our telephone messages remotely using the internet. Very soon we will add a Spanish language line so that our Spanish-speaking volunteers will be able directly to receive and answer messages.

With these upgrades, we will initiate a new volunteer group to answer and respond to phone calls from their homes. This will provide volunteer opportunities to members who are unable to volunteer on site at the Service Center. We all benefit from assisting newcomers in crisis situations who have yet to discover Al-Anon.

Some feedback suggested that it is less expensive to purchase new Conference Approved Literature (CAL) online. We have found this generally not to be true, nor does it serve Al-Anon as a whole; about 70 percent of all WSO revenue comes from sales of CAL. The NVSC, with its comprehensive inventory, provides exceptional value to its members and to Al-Anon as a whole, by selling high quality new books and pamphlets at the lowest available cost.

We will serve until the end of 2018, and continue our commitment to strengthening the relationship between our service and our individual recovery. We will also make an effort to identify a new panel of officers to continue operations between 2019-2021. We hope to have that completed by July 2018.

More information about service and the future of the NVSC is coming soon!
Phone: 703-534-HELP (4357). Email: info@alanonva.com.

Thank you,
Yumiko A.
NVSC Chair